

VCC Terms and Conditions of Membership

1. Introduction

These are the terms and conditions applicable to all members of Velusso Cycling Club. Please read these terms and conditions (the “Terms”) carefully to ensure that you understand and agree to them, as they contain the legal terms and conditions that all members shall be deemed to have agreed to when submitting their payment for membership. All Members must adhere to these Terms at all times.

Velusso Cycling Club (“VCC”) is owned and operated by Velusso, a company registered in England and Wales, whose registered office address is 68 Lewes Road, Ditchling, Hassocks, BN6 8TY, UK.

Any references to “we”, “us” or “our” shall be taken as references to VCC and Velusso. Any references to “you” or “your” shall be taken as references to a VCC membership.

The Website Terms of the Velusso website as found at <https://www.velusso.co.uk> (the “Site”) shall apply to the Site and your use of it.

2. Membership

Unless terminated early in accordance with these Terms, Membership is valid from the date that you receive confirmation of your Membership in accordance with paragraph 4 below and shall run for twelve months until the last day of the month in which you purchased or renewed your membership (the “Membership Period”).

Membership entitles you to the following benefits:

- A membership card (the “Membership Card”)
- A unique VCC insignia badge
- VCC Welcome Pack (“Membership Pack”)
- Race accreditation through British Cycling
- Access to exclusive Velusso Cycling Club team kit
- Velusso Strava club membership
- Access to club travel experiences
- Additional benefits from our cycling industry partners

3. Membership Process

It may take up to 14 days from receipt of your Membership payment to be processed, we will email you to confirm receipt. Once processed your Membership pack consisting of your membership card (your “Membership Pack”) will be posted out to you. Once processed and posted, we will assume receipt of your Membership Pack. It is your responsibility to notify us using the contact details at the end of these Terms if you do not receive your Membership Pack.

Any Member who is a non-UK resident should allow up to 30 days for their membership to be processed.

4. Refunds

Should you change your mind about joining after you have submitted your payment for Membership, a full refund will only be available if you notify us of your wish to cancel your Membership in writing to the email address or postal address at the end of these Terms and return all membership materials (including your Membership Pack) by post, at your own cost, to Velusso’s postal address, within fourteen days of your email confirmation. Please note that if you begin to utilise your Membership, for example by entering races using your membership number or purchasing VCC clothing and accessories, your right to cancel your Membership and receive a refund of your Membership fee shall immediately cease.

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No refunds or extensions will be given if you are unable to use any part of your Membership at any stage during the Membership Period including any result of any suspension or early termination of your Membership pursuant to these Terms.

5. Membership

Your Membership Card will remain the property of Velusso at all times. Membership Cards and all benefits of Membership are non-transferable and can only be used by the named Member. Lost or stolen Membership Cards should be notified to us as soon as you become aware of it. Any requests for a replacement Membership Card will carry a £5 administration charge. In all cases, the minimum time taken for a replacement Membership Card to be dispatched is 14 working days. You must ensure that you keep your Membership details secure and you should not disclose them to anyone.

6. Membership Renewals

We will endeavour to contact you at least one month before your Membership is due for renewal, detailing the expiry date of your current Membership and any further actions you may need to take in order to renew your Membership. It is your responsibility to keep your email address updated within your VCC Account area.

7. Membership Number

Your Membership number is unique to you and cannot be transferred to any other person at any time for any use.

8. VCC Rules

VCC members will adhere to the VCC club rules and code of conduct on all rides and events.

9. Termination

We reserve the right, in our sole discretion, to

(i) Refuse Membership; and/or

(ii) Terminate Membership;

in the following circumstances if

a) You breach these Terms or any other requirements set out on the Site in any manner and at any time;

b) You fail to meet, or at any point during the Membership Period cease to meet, the required criteria for Membership (as set out on the Site);

c) You are suspended or barred (on an interim or permanent basis) from any race pursuant to the rules and regulations of British Cycling;

d) In the reasonable opinion of Velusso, you misuse your Membership in any manner.

In all such cases we will have no liability to refund you or pay any other compensation to you in connection therewith.

In the event that we terminate your Membership:

(a) Your access to your VCC Account will be terminated;

(b) You should immediately cease use of your Membership Card and promptly return your Membership Card to us at the postal address at the end of these Terms. If Velusso does not receive your Membership Card within 28 days of the date your Membership we reserve the right to contact British Cycling to inform them that your Membership has been terminated;

(c) You should immediately cease to hold yourself out as being a Member and to exploit any of the benefits of Membership.

10. Privacy

Your personal information will be used in accordance with our [privacy policy](#).

11. Amendments

We reserve the right to amend these Terms with or without notice to you from time to time. Any such amendment shall be effective once the revised Terms have been posted on the Site, and it shall be your responsibility to check these Terms for any such amendments. To the extent that any amendment to the Terms affects your rights or responsibilities in connection with your Membership, we shall notify such changes to you in advance of them becoming effective.

12. Ownership of Materials and Intellectual Property Rights

VCC or its affiliates or licensors are, unless otherwise stated, the owners of all copyright, database and other intellectual property rights in all materials provided or made available to you as part of your Membership either on the Site or in hard copy (the "Membership Materials"), with all rights reserved. This includes, without limitation, copyright and other intellectual property rights in videos, presentations, photographs, audios, documents and other text in such Membership Materials. You may not copy, publish, distribute, extract, re-utilise, or reproduce any part of the Membership Materials in any form (including photocopying or storing it in any medium by electronic means) other than (i) as specifically required to be permitted by applicable law, or (ii) as specifically provided by VCC on a case by case basis. In particular, you shall not incorporate any Membership Materials in any commercial work or publication, whether in hard copy or electronic or any other form, and no part of any Membership Materials may be distributed or copied for any commercial purpose. All brand, identity, product and service names, logos, typography and images used in the Membership Materials are the property of VCC, unless otherwise stated, with all rights reserved. You may not distribute products or offer services under or by reference to or otherwise use or reproduce any of the trademarks, trade names or service marks on the Membership Materials without the prior written permission of Velusso or, where applicable, the owner of such trademarks, trade names or service marks.

13. Ownership Disclaimer of Warranties & Liability

To the fullest extent permitted by English law, VCC makes no representations, undertakings or warranties about the Membership, or any content or information provided as a result of being a Member. To the fullest extent permitted by English law all representations, warranties and undertakings (express or implied) in respect of Membership are excluded.

14. Liability

Except in the case of fraud, death or personal injury caused by our negligence or other cases where by law liability cannot be excluded or limited, we exclude all liability to you in respect of your application for Membership, or any information or other content obtained either directly or indirectly as a result of your Membership, howsoever arising, in any circumstances and whether in contract, tort, negligence, misrepresentation or otherwise. Under no circumstances shall we have any liability for any loss of profit, business opportunity, goodwill, anticipated savings or data, or for any special, indirect, incidental or consequential loss or damages of whatsoever kind resulting from your application for Membership, or any information or other content obtained either directly or indirectly as a result of your Membership, howsoever arising, in any circumstances and whether in contract, tort, negligence, misrepresentation or otherwise.

15. General

These Terms shall be governed by English law and the courts of England and Wales shall have exclusive jurisdiction in respect of the same.

16. Contact Information

Please contact us as follows:

Email: vcc@velusso.co.uk

Postal Address: VCC Membership, Velusso, 68 Lewes Road, Ditchling, Hassocks, BN6 8TY

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